



Warranty Claim Form

Dealership		Phone	
Contact		Email	
Owner		HIN	
Hours Requested		AQUASPORT Approved	
Date Sent		Approved Date	
Ship to address		Purchase Date	
Photos attached			
Complete photos			
Parts needed from AQUASPORT:		Qty:	
Repair Job Descriptions:			
Service Manager:		Date:	
Customer:		Date:	
Purchasing Dept/Aquasport:		Date:	

*****NOTE: All warranty claims must be submitted with a detailed listing of materials and labor needed to complete a repair(s). Warranty Claim Forms must be filled out and a copy needs to be emailed to warranty@twinvee.com. Please do not just send an email requesting warranty repair. You must send in the completed Warranty Claim Form. If you are unsure about the number of labor hours needed to make the repair, please estimate as best as you can. AQUASPORT established labor rate is \$75.00 per hour. Once your claim has been reviewed, you will be notified of the claim acceptance or denial. All claims must be approved prior to any work being accomplished.**

If the warranty repairs need to be completed at the factory, do not just drop your boat off. All factory repair work must be scheduled, and you will be notified of available drop-off dates. Prior to delivering your boat to the factory, please remove any/all personal belongings, loose equipment, etc. AQUASPORT will not be responsible for missing, lost, or damaged non-factory installed items. All warranty inquiries and communication will need to go through warranty@twinvee.com email. Please do not call the factory about warranty claims. At times an individual from our staff may reach out to you by phone, but the primary mode of communication must be through email.